



Key Skills and Knowledge

- Implementation Management
- Application Development
- Customer Interaction

Areas of SFDC Expertise

- Visual force
- APEX
- Triggers
- AWS
- LWC
- Data Migration
- Profiles
- Roles
- Workflows
- Approval Processes
- Custom Objects
- Reports
- Dashboards
- Lightning
- Integration

Additional Areas of Expertise

- CSS
- HTML
- MySQL/PL SQL
- JavaScript,
- jQuery,
- Bootstrap
- PHP

Certifications

- Salesforce Certified Administrator
- Salesforce Certified Platform Developer 1
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant

SUMMARY

With 7 years of experience in the IT industry, I am a certified Salesforce developer, Sr. Administrator & Sales/Service Cloud Consultant with a depth knowledge of Salesforce Architecture, Design, and Development along with experience in Salesforce configuration and customization.

I have an extensive software development experience in salesforce.com platform for various organizations in Sales cloud, Service Cloud, Marketing cloud involving both Classic and lightning experience.

Key Strengths

- Expertise On LWC
- Advanced Apex Specialist.
- Worked on Commerce cloud
- Integration with third party systems (SOAP/REST/Platform Event).
- Hands on experience in working on Salesforce Platform Event.
- Good Understanding on Standard Objects such as Account, Contact, Opportunity, Pricebook, Case etc.
- Having Experience in Apex programming, Visual Forces, Data loader, SFDC configuration
- Strong understanding of Salesforce Deployment process
- Proficiency in programming using Salesforce SFDC, Force. Com, j Query, JavaScript, and XML and their use in the development of CRM solutions.
- Strong with configuration, customization, programming with APEX APIs, APEX Triggers.
- Expert in developing Visual force pages using j Query, JavaScript and bootstrap.



SYNOPSIS OF RECENT PROJECTS

GUS Agile Enhancement (Performance Tracking & Integration Application)

Developed metrics to track Scrum Team Performance and Capacity Management, Integrate and push data to Einstein/Wave Analytics for Prediction and Generate Dashboard for Engineering Excellence and Senior Management.

Role	Salesforce Architecture/ Developer
Environment	Salesforce Lightning Community with LWC
Responsibilities	<ul style="list-style-type: none"> • Apex/VF • Lightning Design System • Lightning Web Component Development • Lightning Community Configuration • Rest API Callout/Rest API Creation • Email/Workflow • Troubleshooting of bugs. • Test Code Coverage

Calendar Insight (Integration Application)

Imported all the Calendar events from Google and Outlook Calendar to Salesforce event object through Calendar & Rest API's, Leader board View of Salesperson, Customized Dashboard Implementation

Role	Salesforce Consultant/Developer
Environment	Salesforce
Responsibilities	<ul style="list-style-type: none"> • Lightning Web Component Development • Apex /Trigger's developments • Rest API Callout/Rest API Creation • Batch & Schedule Apex • Validation Rule & Custom Button • Email/Workflow/Approval Process • Test Code Coverage, • Deployment from Sandbox to Production



Finance & Compliance Project (Payment Gateway related Application)

Developed Compliance related features and Various Integration on top of existing implementation

Role	Salesforce Developer
Environment	Salesforce LWC
Responsibilities	<ul style="list-style-type: none"> • Apex/VF/Triggers developments • Test Code Coverage, Web Services, • Rest API Callout/Rest API Creation • Process Builder/ Workflow

Online Hotel Management

This Software program provides Online Hotel Booking System. It automatically manages Hotels and Hotel user with portal to book hotels and see dashboards.

Role	Salesforce Developer
Environment	Salesforce LWC
Responsibilities	<ul style="list-style-type: none"> • Case Management • Case Assignment Rule • Omni Channel • Data Loader • Approval Process • Email Alert • Workflow • Trigger • Test Code Coverage, Web Services, • Payment gateway integration (Stripe)



Sales & Service Cloud Enhancement	
<p>Removed Duplicate Leads Based on Criteria, Task Automation on Account if Opportunity is Zero within stipulated time, Territory Management, NetSuite Integration</p>	
Environment	Salesforce
Responsibilities	<ul style="list-style-type: none"> • SOSL & SOQL • Case Management & Case Assignment Rule • Batch & Schedule Apex • Apex/VF/Trigger's developments • Test Code Coverage • Deployment from Sandbox to Production • Troubleshooting of bugs.
Appointment Management Portal	
<p>Developed Community for Volunteers to book Appointment for Spaying/Neutering Services for Stray Cats within a particular community.</p>	
Environment	Community Cloud
Responsibilities	<ul style="list-style-type: none"> • Understanding the requirements from the Client. • Developed Community to provide access to volunteers for booking appointments. • Apex/VF/Trigger's developments • Used Salesforce DX with Visual Studio Code for development. • Test Code Coverage • Created Custom Settings and Custom Metadata to fulfill requirements. • Deployment from Sandbox to Production • Troubleshooting of bugs.